



September 23, 2026 Announcement

IRCM New Claims Management Platform

INSURICA Risk and Claims Management (IRCM) is pleased to announce that we are investing in a new claims management platform. This reflects our ongoing commitment to providing clients with efficient, reliable, and secure claims administration services.

The new platform is designed to make the claims process simpler and faster for you. It will also include strengthened security features to help protect sensitive claims and employee information.

As part of this new platform, we are also preparing to launch an improved member portal. The updated portal will keep a familiar look and feel while adding stronger security behind the scenes and more ways to manage claims on your own.

While we are still finalizing our plans, we want to give you advance notice of this upcoming change. In the weeks ahead, we will share more details on timing, training materials, and any steps clients may need to take.

Our priority is to ensure a smooth transition with minimal disruption to your current claims process. We are excited about the improvements this new platform will bring and look forward to sharing more information soon.

Thank you for your continued partnership and trust in our team.

Sincerely,
Walker Trudeau & Troy Winslow
INSURICA Risk and Claims Management